Hacking printers: for fun and profit



Impressum

- Andrei Costin
- Author of MFCUK
 - o <u>MiFare Classic Universal toolKit</u>
- Day-time programmer (after-8pm type of hobbyist hacker)
 Not part of printing industry though
- Generally interested in:
 - Programming/hacking: RFID, GSM, biometrics, embedded
 - Almost everything which:
 - × Is connected to networks/communications lines
 - × Have smart-cards (contact and contactless)
 - × Have crypto involved somewhere down the line
 - × Is or should be secure
 - Corporate/Enterprise IT support software & security
 - <u>TEMPEST</u> and <u>ISS</u>

Abstract

- While more and more new devices (routers, smartphones, etc.) are getting connected to our SOHO/enterprise environments, all-colour hats are getting plenty of focus on their security: defend and harden on one side; exploit and develop malware on the other.
- However, a special class of network devices (specifically network printers/scanners/MFPs), which are networked for more than 15 years, are constantly out of the modern security watchful eye.
- And even though we entrust them even the most confidential documents or the most sacred credentials (LDAP, PINs, RFID badges, etc.), we don't realize closely how weak and unsecured they are, despite the few minor security bulletins that started to pop-up here and there in the recent few months.
- In this presentation, we will try to analyze the reasons why hacking network printers/MFPs is a reasonable and accomplishable idea. Also, we will take a look at current state of (weak) affairs in the vulnerability and security research available. Then we will try to envision types of possible exploitation scenarios, backed-up with a printer remote-exploit demo. We will conclude the presentation with possible solutions and what can be done to protect ourselves as well as our network environments.

Disclaimer*

- No Warranties or Liability. Information is provided as-is, though every effort has been made to ensure the accuracy of the information presented. Author of the presentation is not legally liable under any circumstances for any damages such as but not limited to (including direct, indirect, incidental, special, consequential, exemplary or punitive damages) resulting from the use or application of the presented information.
- Unless explicitly noted in forms such as but not limited to "the XYZ Company says", etc., the opinions expressed in this presentation are solely and entirely my own. They should not be interpreted as representing the positions of any organization (past, present, future, existent, non-existent, public, private, or otherwise) with which I may or may not have been, are or are not, or will or will not be affiliated at some time in the past, present, or future.
- All trademarks and registered names are the property of their respective owners. All the effort has been made to link to the original material used as exhibition items in the presentation, and those items are property of their respective owners.
- This presentation: © 2010, Andrei Costin. Released under:



*big fat one – because everybody *loves* fineprints

\H1B%-12345X@PJL JOB "HackingPrinters"

• This presentation is about:

• Hacking "the PC inside printers/MFPs"

- × Why would someone hack a printer/MFP
- × How would someone hack "the PC inside printers/MFPs"?
- × How easy/feasible is MFP *fir<u>mal</u>ware creation and exploitation*
- × How to protect yourself and your so-much-loved MFP?
- Laying foundation for further community security research/development/PoC

• This presentation is NOT about:

- Printers' display hack (RDYMSG, OPMSG, STMSG)
- o Printers' embedded web-server hacks (mostly not)
- Printers' SNMP configuration hacks (mostly not)
- Exhaustive guide to hack every and last MFP (not yet!)

- First, my term for MFP = Mfp, Fax, Printer
- Many would ask "Why would you exploit an MFP?" answer derives from questions below:
 - How many persons would expect their MFP infected?
 - How many users/admins/security-auditors audit and hard-secure their/network MFPs?
 - × Even if they do, do MFP vendor pay attention to security?
 - Bottom-line is always "It's just a damn printer/MFP!"
 - How many persons or anti-malware products could clean such a malware?
 - × Afaik, o(zero) antimalware products for (huge) printers/MFPs market
 - Why not (net/port/vuln)scan the network from a printer which is not suspected/cleanable?
 - Why not hide the malware/payload on a network printer and then make your way through the network/data?
 - Etc., etc., etc.

- First of all (most) printers/MFPs are already <u>full-</u> <u>blown computers!</u> (or even space-ships [©])
- Have goodies to play/own:
 - o Some flavor of (RT)OS (VxWorks, LynxOS, Nucleus, Linux)
 - Embedded Java VM (eg.: ChaiServer)
 - o Embedded Web Server (eg.: <u>Virata EmWeb</u>)
 - Ethernet/<u>WiFi</u>
 - × Not covering TCP/UDP/IP stack attacks, but there are <u>examples</u>
 - Eventually HDD nice to scan/dump
 - × Eg.: recent <u>CBSNews Investigation Case</u> with much hype
 - o Eventually SecureJet-like extensions − sweet thing ©!
 - o Eventually Fax board
 - Eventually Mailboxes



• Aren't these some-of **sweet** things we are hunting after all?

Looking for confidential documents?

- Why taking the trouble for infecting a PC-host on a network (eg. both elements being secured, updated & monitored) just to get a document with strong crypto using long-enough key and then not being able to decrypt it...
- ...when instead wait for it to be in-printer decrypted (eg. SecureDimm) and printed (and I guess secret documents are still being printed on paper occasionally for selected eyes) so you get it decrypted in plain text

• Not so much information in this area (compared to PC or mobile devices)

- <u>PJL UPGRADE</u> approx 6 results
- <u>PJL LPROGRAMENG</u> o results
- <u>PJL LPROGRAMRIP</u> 1 result (security paper)
- <u>PJL DMINFO</u> approx 300 results
- <u>PJL DMCMD</u> approx 75 results
- Compare with this <u>PDF "/Launch"</u> approx **55 Mln** results
- Too few known (more or less) public research:
 - slobotron, phenoelit, irongeek, Protek Research Lab's, DSecRG, SEC Consult + few other brave enthusiasts

 Recent disclosures mainly focused on web-admin, snmp, XSS and <u>uncontrolled</u> buffer overflows

• Not too much detailed analysis on OS, kernel and firmware level

• Big <u>number of devices</u> – according to <u>Gartner</u>:

Worldwide: Page Printer Vendor Shipment Estimates, 2005 (Thousands of Units)

Company	2005 Shipments	2005 Market Share (%)	2004 Shipments	2004 Market Share (%)	2004-2005 Growth (%)
Hewlett- Packard	10,527,966	49.0	8,828,405	48.7	19.3
Samsung Electronics	1,874,820	8.7	1,901,933	10.5	-1.4
Lexmark	1,268,089	5.9	1,131,213	6.2	12.1
Brother	1,178,039	5.5	1,018,642	5.6	15.6
Canon	1,154,203	5.4	909,492	5.0	26.9
Other Vendors	5,468,926	25.5	4,322,420	24.0	26.5
Total	21,472,043	100.0	18,112,105	100.0	18.6

Source: Gartner Dataquest (February 2006)

• Theoretically, magnitude of 10 x mlns of devices (24 mlns/yr):

- Perfectly exploitable & non-easy-cleanable
- × Always on, no antivirus & firewall running inside of them

- The Holy Grail would be to own "<u>securities printers</u>"
 - <u>Currency</u>/financial assets <u>printing</u> machines
 - × Unfortunately limited to very closed circles ⊗ for obvious reasons
 - × No updates/patches on internet to poke around
 - o Industrial <u>currency check/count</u> machines
 - × More or less accessible
 - From <u>BPS 2000/3000</u> Banknote Processing Systems for Central Bank Applications "The operating system software and all production data <u>can be</u> authenticated to protect data integrity and guard against tampering (<u>optional</u>)" – isn't it just sweet ©
 - Passport/ID printing machines
 - o Eg.: Oberthur, Giesecke&Devrient, others
 - These are not part of this presentation ⊗... yet ©!



Current available public research

• FX@phenoelit

- Earliest public research on printers' security
- Presented at <u>BlackHat 2002</u>
- Demonstrated various HP/PJL flaws

Irongeek

- Most comprehensive printers' security guide/article
- Presented at Notacon 2006
- Summarizes flaws at various levels in printers from different vendors

Current main players

- Canon
- Fujitsu
- HP
- Konica Minolta
- Lexmark
 - Dell is selling Lexmark <u>"So, Lexmark makes Dell's printers?"</u>
 - Eg.: BRQP205.ffb is for Lexmark E342N/Dell Personal Laser 1710
- Xerox
- Sharp
- Kyocera Mita
- Kodak
- Brother
- Samsung
- Toshiba
- Ricoh, Lanier, Nashuatec, Infotek, OCE, OKI

Current state of vulnerabilities

- <u>Xerox</u> Total 44
 - XRX04/10, XRX05/9, XRX06/7, XRX07/2, XRX08/10, XRX09/4, XRX10/2
- $HP \underline{CVE-HP-printer}, \underline{CVE-HP-MFP} = Total 20$
 - <u>More</u> and <u>more</u>
- <u>Lexmark</u> <u>CVE-Lexmark-printer</u> = Total 7
- Canon <u>CVE-Canon-printer</u> = Total 2
- Kyocera <u>CVE-Kyocera-printers</u> = Total 2
- OKI <u>CVE-OKI</u> = Total 2
- Fuji <u>CVE-Fuji</u> = Total 2
- Ricoh <u>SB05-005</u> = Total 1
- OCE CVE OCE = Total 1
- Brother <u>CVE-Brother-printer</u> = Total 1
- Nashuatec <u>CVE-Nashuatec</u> = Total 1
- Too few for such a <u>complex, big & old</u> industry!
 - This can't be true the exploits are there waiting for us \odot

MFPs Exploitation – Real (miss)use scenarios

• **<u>PDOS</u>** aka bricking

- Can be at most a teenage prank. Fun first 1-2 times.
- <u>HDMoore</u>: "It seems like if you can do a remote update of firmware, it would better to deliver a Trojan'ed firmware image, instead of just a DOS"

Idle-time processing

- Port/network/exploits scanner
- Computing/hash-cracking/sniffing
- Malware/upload storage
- "Stealth"/uncleanable command and control
- Unencrypted data theft

MFPs Exploitation – Real (miss)use scenarios

- Corporate/enterprise/intelligence assets data theft
 - Exploiting security extensions and data those process:
 - × SecureJet
 - × FollowMe
 - × SecureDIMM
- Produce PDFs with o-day exploits
 - Just infect/replace the PDF output engine or replace output PDF file
 - o Usually, DSS and scanners are trusted internal sources
- Spam inside/outside networks
 - Many devices have emailing capabilities (not all configured though)

MFPs Exploitation – Scanned data theft

- Also independently discovered by <u>Zscaler</u>
- Root cause lax security/policy on MFPs
- HP specific:
 - http://host/scan/image1.pdf?id=1&prev=1&time=0&type=4
 - http://host/scan/image1.jpg?id=1&type=4&size=1&fmt=1&time=0

• Abuse1:

- Find the target host (intranet or internet)
- Start with current time in <u>epoch format</u>
- Option1: Go downwards in increments of 1 (1 sec)
 - $\times\,$ Makes sense to stop once a period of 6 months were iterated
- Option2: Keep polling the "current time", hopefully someone is scanning "now"
- Try to retrieve the documents
 - Hopefully retention is set in out favour
 - × And the device has enough space in ramdisk/hdd
- Abuse2:
 - Configure device so that all scans are BCCed to attacker

MFPs Exploitation – Real (miss)use scenarios

- <u>Ransomware</u> (as it <u>becomes more widespread</u>)
 - Install the ransom-ware, which takes care to overtake the firmware upgrade module
 - So ransomware accepts only secured&signed upgrades/unlocks from it's creators anything else rejected
 - Store & forward (if external connection detected) documents-to-print to the creator
 - But instead of printing any document, print something like:
 - "This printer is hijacked. Get unlock got from: <u>www.printerhijacker.com</u> using these details: [brand] [model] [serial_number] [ethernet_MAC] [other_bits]"
 - Based on printer model (it's price, year), the ransom amount can be decided (obviously a fraction of the catalog/second-hand cost)
 - If the victim pays, unlock code/firmware is provided (customized for that printer only based on serial#/MAC/etc)
 - Otherwise, victim risks to "loose" his/her device (<u>sometimes quite</u> <u>expensive \$32K</u>)

MFPs Exploitation – *Futuristic/unreal* scenarios

Espionage/blackmail (high-profile)

- Very-unlikely, but possible. Target mainly models with HDD in high-profile organizations (those afford HDD models [©])
- Store the documents which hit keywords (Eg.: strategic, attack, intelligence, transactions, \$\$\$) hint: good as MFPs AI research!
- When storage is full, display [critical_dummy] error , document the error as "ship to 800-fake-service", <u>get data</u> <u>from HDD</u>, ship back ©
- o "Spies in the Xerox Machine"
 - Russian saying goes "Everything new is actually well-forgotten old"

MFPs Exploitation – Physical attacks

- *"The paper's speed keeps it from burning* as it passes through the fuser assembly". Temp approx: 185 ° C/ 365 ° F
- Attack1: Supply paper impregnated <u>match-head powder</u>/ <u>KNO3</u>/ NH4NO3
- Attack2: Firmware-controlled motors speed + fuser temp + thermo-sensors
 - <u>Supported</u> by <u>default</u>: set fuser to HIGH2, motors auto slows to lower ppm and then use <u>thin paper</u>/transparency
 - × Custom firmware under research gives more control



2010

MFPs Exploitation – Targeted attacks

- <u>Visualization</u> (of target/enemy) is powerful!
- Useful if interest lies in specific:
 Geo-locations, Device Class, Vendors, Models
- Basic scripting gives us a nice map like below:
 Live demo



- Myriad of <u>specs and languages</u>... %)
- UEL <u>Universal Exit Language</u>
 - Just one command
 - <esc>%-12345X (<esc> is 0x1B aka \H1B aka ESCape)
 - Harmless by itself, lethal in specific combinations
- <u>PJL</u> <u>Printer Job Language</u>
 - Developed by HP
 - Job level controls: printer language switching, job separation, environment, status readback, device attendance and <u>file system</u> <u>commands</u>
 - Have essential security design flaws, hence exploitable
 - Examples:
 - \times <esc>%-12345X@PJL JOB\r\n
 - \times @PJL RDYMSG = "Sample PJL Job"\r\n
 - \times @PJL ENTER LANGUAGE = PCL\r\n

```
× ...
```

 \times @PJL EOJ\r\n<esc>%-12345X

• <u>PCL</u> – <u>Printer Control Language</u>

- Developed by HP
- Well, actually it's not a control language (PJL is)... name confusion...☺
- It's more a formatting-control language, like PS
- Harmless, but parsers and interpreters could be exploited
- Examples:
 - × Usually PCL jobs start with:
 - $\circ < esc > E \setminus r \setminus n$
 - × Sample commands in the job:
 - <esc>&l1T
 - Toggles the printer's job separation mechanism
 - o <esc>&l3X
 - Instructs to print 3 copies
 - × Mandatory PCL jobs end with:
 - \circ <esc>E\r\n

• <u>PS</u> – PostScript Language

- Developed by Adobe
- Mostly formatting-control language, but has "device control" commands as well ☺
- On top, it is a programming language as well... (see later)
- o Also, parsers and interpreters could be attacked
- Hence can be exploited
- Examples:
 - \times %!PS-Adobe-3.0\r\n
 - × %%LanguageLevel: 2
 - × %%BeginFeature: *PageSize A4
 - × 11 sub ==
 - × %%EOF\r

• <u>PPD</u> – Adobe PS Printer Description

- Describe the entire set of <u>features</u> and capabilities available for their PostScript printers
- Contains the PostScript code (commands) way to hack

• <u>PML</u> – Printer Management Language

- HP's object-oriented request-reply protocol to exchange device management information
- <u>PML</u> can be used <u>to query SNMP values</u> from a printer device
- o So... turning SNMP off doesn't solve all problems ☺

• Examples:

- @PJL DMINFO ASCIIHEX="PmlRequest"\r\n
 - ASCIIHEX="PmlReply" $r\n\f$
- \times @PJL USTATUS TRAP\r\n
 - ASCIIHEX="PmlTrapRequest" $r\hfill r$

• <u>GPD</u> – Generic Printer Description

- o Windows GDI-based spec, similar to PPD
- Used for creating <u>unidrv.dll</u> minidrivers for non-PS printers
- Something like a customization plugin over unidrv.dll (not a bad idea)
- Usually here: c:\windows\system32\spool\drivers\
- Examples of attack later

Specifications *"fineprints"

• PJL holes:

- No provisions for standard, secure and vendor/arch/osindependent way for binary/firmware upload/upgrades
 - × Everyone reinvented their own wheel sadly, most did it wrong...



Specifications *"fineprints"

• PJL holes:

- No standard provisions for strong authentication
- No standard provisions for encryption
 - × All usernames, PINs & passwords are in clear-text
 - @PJL SET USERNAME="HackingPrinters"
 - o @PJL SET HOLDKEY="1234"
 - @PJL SET <u>KM</u>USERKEY2 = "password"
- Print job PIN security (@PJL HOLDKEY)
 - \times We are in 2010 we get 0-9999 PIN/password range... \odot
 - Also, specs say nothing about N-tries-and-fails scenario actions
 Again, the wheel...

Specifications *****"fineprints"

• PS/PPD holes:

o setdevparams/setsystemparams

- \times Can be powerful (and dangerous S)
- × Can be helpful, if you trust .PS file or know what you are doing
- Can also set security/password settings on device sweet
- Think this: *.doc/*.pdf attacks PC, *.ps attacks MFP
- Also, since PS is an interpreted programming language
 - × Fuzz/smash the stack with <u>PS recurssion</u> or stack operations
- **Password* PS-field in the PPD file is in <u>clear-text</u>
- PPD have nice **PatchFile* and **JobPatchFile* commands
 - × Explained later

MFPs Exploitation – How to approach?

- Remote-initiated printing (RIP) exploiting channel
 - Java is our best friend here
 - Flash and Silverlight are not too friendly... yet
 - JavaScript is good as well use <u>CrossSitePrinting</u>
 - Will <u>Google Cloud Printing</u> be as well? Time will show

Locally-initiated printing (LIP) exploiting channel

- MS Word can somewhat help us
- Adobe LiveCycle XDC files can help us
- GhostView is not too friendly yet

• Exploiting "test print" access in printers' EWS

- Not always available
- Easy to patch though easy patches are hard to get right for some...

MFPs Exploitation – How to approach?

- Exploit printer management software
 - MITM+XSS
 - o Successful on HP Web JetAdmin
 - To be tested on: Lexmark MarkVision, Xerox CentreWare
- Internal interpreters' exploit
 - PostScript, PCL most widely used interpreters
 - Can borrow ideas from GhostScript exploits
- Locally-executed applications with rogue firmware
 - Requires social engineering
- Printer subsystem hacks
 - Printer driver hacks for furher MFP exploitation
 - Printing hacks for host PC exploitation



- Lure the users to a site and then trick to print
 - Eg: print tickets, print discount coupons, print charity-related stuff, print government/tax related forms/discounts, etc.
- Auto-start printing trick
 - o "mayscript" yes, "scriptable" true, jso = JSObject.getWindow(this), jso.call("startPrintingPPE"...)
- Can be successful using social engineering/nagging
 Similar to <u>VBScript F1/Help Keypress Vulnerability</u>

Demo – Remote-initiated printing exploit • User lured: clicked "Print" (optional) and checked "Always..." (mandatory) - 0 × 🔾 👻 🖉 http://10.27.2.20/hp/device/this.LCDispate 💌 🔸 🗶 Live Search 0-🕒 🕞 👻 🛃 http://localhost/HackingPrintersRemoteExploits 💌 🖅 🗙 Uve Searc 0. File Edit View Favorites Tools Help File Edit View Favorites Took Helt 🛉 • 🔂 • 📾 • 🔂 Page • 🎯 Tools • 33 🙀 🕸 🛛 🏀 HP Laser Jet 5200 A 24 Hacking Printer 🔄 • 🔝 - 🖶 • 🔂 Page • 🎯 Tools • IP LaserJet 5200 / 10.27 2.20 (bp) HP LaserJet 5200 invent Settings Networking Information **Device Status Device Status Configuration Page** Supplies Status Ready Event Log Pause/Resume 🔗 Continue Usage Page FIFA Device Information **Control Panel** ecurity Warning Print Toners: (% remaining) vour ticket here Black Cartridge 77% The applet has lo you 言 want to allow t Other Links Print Done Stocal intranet 100% Name: HackingPr - IOI X Always allow th Tools Help ng -t 10.27.2.20 🕒 Back - 🕑 - 🎲 💭 Search [Polders 🛛 🎹 f data Cancel Address Shinters and Faxes Printer Tasks HackingPrinters 0 Ready HP Laser 3et 5000 Series PS HP Universal Printing ... 0 Ready HP Universal Printing PS Add a printer Microsoft XP5 Docum... 0 Ready Microsoft XPS Document Writer 🔚 See what's printing http:/... 0 Ready HP Laser let 5000 Series PCL Select printing preferences Pause printing 🚵 Share this printer Rename this printer \chi Delete this printer Set printer properties See Also 👩 Go to manufacturer's Web site Other Places \$ • Status: Ready Documents: D



Remote-initiated printing exploit

Possible exploitation problems

• User doesn't check the box

- × This can be detectable by subsequent calls to java print services
- Then annoy user until user checks the box (detectable by timebased analysis between java print services calls)
 - Eg: JS window.location.reload

• Printer name != precise target name

- imes Java print services gives us only printer name oxtimes
- × Use 1 binary with all known printers exploits
 - Hope one sub-firmalware hits the target, others will be discarded
 - Big data file is not quite <u>in</u>visible
- × Use "magic" detection (eg. like "%HP%") and then fire one or a subset of firmalwares

Remote-initiated printing exploit

- Restart (on HPs) is accomplished by
 - @PJL <u>DMINFO</u> ASCIIHEX = "040006020501010301040104"
 - Same as phenoelit's trick (BH2002)
 - × SNMP set .iso.3.6.1.2.1.43.5.1.1.3.1 = 4
 - × However, PJL DMINFO is actually "SNMP thru PJL"

Java hints

- PrintService
- PrintServiceLookup
- o DocPrintJob
- o JobName
- SimpleDoc
- o ... and DocPrintJob.print()
Locally-initiated printing exploit

• MS Word

"Print and get your printer owned" type of exploit Will video demo in next slide

• Adobe LiveCycle XDC files (XML files)

o Used in <u>SAP® environments</u>

- o "Infect"/replace all XDC files with required firmalware payload
 - × Doesn't necessarily need admin rights
- Good example how to do this is <u>here on page 15</u>

```
<xdp:xdp xmlns:xdp="http://ns.adobe.com/xdp/">
<xdc name="ps_plain" xmlns="http://www.xfa.org/schema/xdc/1.0/">
<pdl>
<seq id="preDoc"><ESC/>%-12345X@PJLRDYMSG DISPLAY=""&#13;&#10;
@PJLUPGRADE SIZE = 1024

[hex_encoded_payload]<ESC/>%-12345X</seq>
</pdl>
</xdc>
</xdp:xdp>
```





Demo – Locally-initiated printing exploit

• "Printer reset" PPE over MS Word



Solutions for remote+local initiated exploits

• How to fix?

- Not easy, since it's PJL design + device vendors' faults
- o Java, Word, LiveCycle, etc. have no big blame
 - They act as "channels" for delivering the exploits/malware/malicious commands
 - × Rather than fixing channels, better fix specifications and devices
- Perhaps correct PJL specs + follow standard and safe low-level communication with devices on top of PJL
- Paranoid solution:
 - Print everything thru a virtual/proxy/<u>filtering printer</u>
 - That will filter out unsafe/suspect payloads (and alert!), producing "safe" docs to print on real devices

• Unless the virtual printer has bugs/<u>is exploitable itself</u> ©

Exploiting "test print" access in printers' EWS

- Print is unprotected! (and leaks internal network IP)
 - Do vendors think diagnostics actions can be harmless?

(JD)	hp LaserJet 4250 / 10.0.1.201	
invent	hp LaserJet 4250	
Information		<u>Log In</u>
Device Status	Print	
Configuration Page		
Supplies Status	Device Status Sleep mode on	
Event Log		
Usage Page	Identify the document you want to print by using either option shown below, then select the Apply b	utton
Device Information	Note: To print 'print-ready' documents (e.g.: .ps, .pdf, .pcl, .txt), enter the document file name.	
Control Panel	Option 1	
Print		
	Select the document to download from your hard disk or network file server.	
	Choose File	Browse
Other Links		
hp instant support Order Supplies	Option 2	
Product Support		
	Input the address of the document to access via the web. Type the address in a form such as:	
	http://www.(your_server).com/somefile.ps	
	Address	
	,	
	Apply	Cancel
	http://www.(your_server).com/somefile.ps	

Exploiting "test print" access in printers' EWS

• Accepts file as direct upload :

• Filters based **only** on extension: txt, pdf, pcl, ps

• Will **not** accept:

- × print_my_hexor.**rfu** or
- × print_my_hexor**.fmw**
- Will accept:
 - x print_my_hexor.pcl!
 - × Yes, in PCL we can embed PJL UPGRADE/equivalent commands

• Also, extension check doesn't enforce content check:

- Rename print_my_hexor.pcl into print_my_hexor.pdf
 And here we go again ⁽³⁾
- × Example: use *HP_LJ5200_restart.pcl.pdf*

Exploiting "test print" access in printers' EWS

- Accepts file as URL link to a printable document:
 - Exploit as in previous direct local upload
- Other interesting uses:
 - Check if printer can access external addresses (cool for commandand-control type of attacks)
 - Might reveal internal/external topology, as well as proxies along the way
 - × If the chain is not properly configured and secured
 - Try to DoS the MFP in two types of <u>slowloris</u>
 - × Attacker's http-client "slowloris"es MFP's EWS
 - × Attacker's http-server "slowloris"es the MFP's initiated http-clients to our URL-document
 - imes Do both from above simultaneously \odot
 - Find race conditions in parsers: direct print, direct URL print, port 9100 print and print-server print; include also PJL/non-<u>PDL</u> cmds

Exploit printer management software

• MITM – HP Example – firmware.glf:

- Contains the links for DLD/RFU firmwares
- o Used in WJA, HP Download Manager
- Uses plain HTTP (not even HTTPS), hence not a problem to MITM
- Once MITMed, malicious DLD/RFU firmware binaries are supplied

Combined MITM+XSS attack:

- MITM and supply malicious firmware binaries (as described above)
- Exploit XSS bugs in admin panel of printer management software
 x Eg: HP WJA (or alike)
- Use XSS to trigger automatic upgrade of devices
- Two targets in one shot:
 - × Devices infected

× Web-admin software owned by XSS (can serve other purposes as well)

Exploit printer management software

Use XSS as an infection-trigger step in combined MITM+XSS attack

• Eg.: HP WJA has various persistent-XSS bugs, injectable from external channels

HP Web Jetadmin - Main Page - Windows In	ternet Explorer
😋 💽 👻 🗹 https://	▼ 8
File Edit View Favorites Tools Help	
😭 🍪 🛛 🜠 HP Web Jetadmin - Main Page	
	Discovery Configuration (Specified Addresses)
Navigation → BOOTP → TFTP → Polling → Firmware Upgrade → Views → Device Configuration S □ Tools → View Log → Multiple Device Configu	Discovery Configuration (Specified Addresses) Upload or Append a Host File: Current File on Server: C:\Program Files\HP Web Jetadmin\doc\hosts.txt Browse Upload View Host File Delete Host File Add Device to Host File
→ Web Jetadmin Servers → Unmanaged SNMPv3 [⊕ Custom Configuration	Chttps:// /hosts.txt?&_x=1 - Windows Internet Explorer
Windows Internet Explorer	pend a Host File wja_pcache_id=1 ; wja_session_id=2 -F -B -B
	<u>OK</u>

PostScript interpreters exploitation

- PostScript interpreters have bugs as well
 - GhostScript exploitable on your PC
 - o "MfpPsInterpreter" exploitable on your MFP
- <u>Stack</u> and <u>recursion</u> are nice weapons
 - %%[Error: execstackoverflow; OffendingCommand: --nostringval--]%%
 - This is simple, but more complex/inconsistent stack operations can be done
 - Fuzzing the interpreter and stack is a good way to find out

```
RPJL SET STRINGCODESET=UTF8
@PJL SET HOLD=OFF
0PJL SET RESOLUTION=600
0PJL SET BITSPERPIXEL=1
RPJL ENTER LANGUAGE=POSTSCRIPT
%!PS-Adobe-3.0
%%Title: PostScript StackSmash
/stacksmash loop {
    dup -1 sub
    stacksmash loop
    mul
} def
1 stacksmash loop ==
%%EOF
□□%-12345X0PJL EOJ
D%-12345X
```

2010

PostScript interpreters exploitation

- PostScript-related exploits
 - o <u>CVE-2004-1717</u> <u>Remote</u> buffer <u>overflow</u>
 - o <u>CVE-2007-6725</u>
 - o <u>CVE-2008-0411</u> / <u>CESA-2008-001</u> Stack-based buffer overflow
 - o <u>CVE-2008-6679</u>
 - o <u>CVE-2009-0196</u>
 - o <u>CVE-2009-0583</u> / <u>CVE-2009-0584</u>
 - o <u>CVE-2009-0792</u>
 - o <u>CVE-2009-4195</u> <u>Buffer overflow</u>
 - o <u>CVE-2009-4270</u>
 - o <u>CVE-2009-4897</u>
 - o <u>CVE-2010-1628</u>
 - o <u>CVE-2010-1869</u> <u>Stack</u> based <u>overflow</u>
- Try/tweak them out on your MFPs fleet
 - Some might surprise you
 - Got some (unreliable) crashes by tweaking few of the above

Locally-executed apps with rogue firmware

• If all other fail

• Because of: fixes in webserver, script-blockers, etc.

- Social engineer the user to "download and play a nice game" application
- Doesn't have to be a PC virus, a valid app will do ok:
 - It will be just a printer malware
 - So zero antivirus detection guaranteed still ☺
- Just connect to TCP port 9100 printer job spooler
- Dump the exploit/malware
 - Use @PJL UPGRADE style commands
 - Use @PJL FS* style commands

Locally-executed – Print subsystem hacks

- Find exploit stream for unidrv.dll/<u>pscript5.dll</u>
 - o Get LOCAL SYSTEM privileges (<u>spoolsv.exe</u>)
 - o unidrv/pscript5 dlls called from user space
 - × No need for admin
 - Called locally
 - Called remotely via shared printers
 - Examples:
 - × <u>Stuxnet</u>, well yeah!
 - Contained oday exploiting <u>spoolsv.exe / StartDocPrinter</u> / policies
 - Well, <u>oday</u> back in <u>Apr 2009</u>
 - I've been warning back in Apr 2010
 - Nobody cared, except perhaps <u>SIGINTs</u>-related
- Printing sub-systems are broken...

Locally-executed – Printer driver hacks

Other require social engineering+admin level

- Replace the driver *.dlls
 - × Stuxnet, got HP/other MFPs driver signature private keys?
- Provide an "enhanced" driver, with printer-malware inside

• "Infect" the GPD files

• Replace with legitimate **Cmd* containing malware payload

```
*Command: CmdSelect
{
    *Order: DOC_SETUP.4
    *Cmd: "<1B>%%-12345X@PJL SET RESOLUTION=150<0A>@PJL ENTER LANGUAGE=PCL<0A0D1B>E<1B>*t150R"
}
*Command: CmdSelect
{
    *Order: DOC_SETUP.4
    *Cmd: "<1B>%%-12345X@PJL ENTER LANGUAGE=UPGRADE<0A0D1B>CE><AD><BE><EF><13><37>"
```

Locally-executed – Printer driver hacks

• "Infect" the PPD files

• *PatchFile, <u>*JobPatchFile</u>

• Represents a PS language sequence that is a downloadable patch to ROM code or into initial VM

```
*JobPatchFile 1: "
%
%%BeginResource: LH PatchFile
%
false(
800344A251010cD0613719ccA731D08205041c8Dc6031190c04032170c61A728
```

• <u>*FileSystem</u>

• The *?FileSystem query can be used to dynamically determine whether or not a file system is actually present

```
*?FileSystem: "

save false

(%disk?%)

{currentdevparams dup /Writeable known

{/Writeable get {pop true} if } { pop } ifelse

} __10 string /IODevice resourceforall

restore"

*End
```



Privacy/transparency concerns

- Not satisfied with <u>printer tracking dots</u>?
- Satisfaction guaranteed with:
 - <u>HP Download Manager</u> a story from backstagedoor

• Will present minimal analysis of *hpjdwnld.exe*

dlm.exe Properties	dlm.exe roperties	dlm.exe Properties	igital Signature Details
General Version Compatibility Digital Signatures Summary Image: Compatibility Digital Signatures Summary Image: Compatibility Digital Signatures Summary Image: Compatibility Digital Signatures Summary Type of file: Application Description: Location: Size: 5.75 MB (6.033,136 bytes) Size on disk: 5.75 MB (6.033,408 bytes) Created: Modified: Accessed: Attributes: Pleadontly Image: Hidden Advanced	General Version Compatibility Digital Signatures Summary File version: 4.0.100.1190 Description: Copyright: 2007 Other version information Item name: Value: Comments Value: Comments File Version File Version File Version Product Version Value:	General Version Compatibility Digital Signatures Summary Signature list Immediate Signatures Summary Hewlett-Packard Company Not Friday, September 07, 2007 9:0 Hewlett-Packard Company Not Friday, September 07, 2007 9:0 Image: September 07, 2007 9:0 Understand Details Image: September 07, 2007 9:0 Image: September 07, 2007 9:0 Understand Details Image: September 07, 2007 9:0 Image: September 07, 2007 9:0 Understand Details Image: September 07, 2007 9:0 Image: September 07, 2007 9:0 Understand Image: September 07, 2007 9:0 Image: September 07, 2007 9:0 Image: September 07, 2007 9:0 Understand Image: September 07, 2007 9:0 Image: September 07, 2007 9:0 Image: September 07, 2007 9:0 Image: September 07, 2007 9:0 Image: September 07, 2007 9:0 Image: September 07, 2007 9:0 Image: September 07, 2007 9:0 Image: September 07, 2007 9:0 Image: September 07, 2007 9:0 Image: September 07, 2007 9:0 Image: September 07, 2007 9:0 Image: September 07, 2007 9:0 Image: September 07, 2007 9:0 Image: September 07, 2007 9:0 Image: September 07, 2007 9:0 Image: September 07, 2007 9:0 Im	General Advanced

Privacy/transparency concerns

• Important note:

- × It's <u>not</u> managing a PC-backdoor
- × It <u>is</u> managing an MFP-backdoor
- × *strings* utility is enough to spot it

	//			
1	Address	Length	Туре	▼ String
	"" .rdata:0045	0000002A	С	FirmwareFileManager::CreateDiscDictionary
	"" .rdata:0045	00000030	С	FirmwareFileManager::GetFirmwareImageFileHeader
	"" .rdata:0045	00000033	С	FirmwareFileManager::IsMicroCodePartitionAvailable
	"" .rdata:0045	00000026	С	FirmwareFileManager::ReadBackDoorfile
	"" .rdata:0045	0000002E	С	FirmwareFileManager::ReadFirmwareBackDoorFile
	"" .rdata:0045	00000031	С	FirmwareFileManager::ReadFirmwareImageHeaderFile
	"" .rdata:0045	00000027	С	FirmwareFileManager::getCurrentVersion

- Checks for %HOME%\upgrades\jetdirect\SpecialUpgrades.txt
- Checks special firmware files for ShortStack/CodeImage microcodes
- × If you have samples for above 2 items, please share them!
- × Possibly similar to <u>AMD K8 Microcode backdoor update feature</u>
- Have *few others* HP call-home features under investigation
- Are vendors being responsible when including backdoor/callhome features?
 - × Well-known PR fiascos: <u>Energizer</u>, <u>Sony</u>

Privacy – What about PhoneHome feature?

• <u>Phone Home</u> feature in HPs

- Present in EWS of devices (telnet/web/snmp interfaces)
 - × SNMP MIB is <u>1.3.6.1.4.1.11.2.4.3.7.31.0</u>
 - "Use an SNMP management or command line utility to set the object identifier (OID) .1.3.6.1.4.1.11.2.4.3.7.31.0 to zero (0)"

2010

× telnet - "...use the Telnet "phone-home-config: 0" ..."



Privacy – Some thoughts

- PhoneHome (1.3.6.1.4.1.11.2.4.3.7.31.0) privacy statement says:
 - *"If permitted to do so, HP will collect this information as statistical data only and use it to improve product features and services. Personal data is not collected in accordance with HP privacy policies"*
 - Well, name implies something else
 - We want all its juicy details ☺

<u>PhoneHome</u> + JetDirect Firmware <u>Backdoor</u>

- Can be easily misused by HP
- Raises (at least should!) privacy concerns
- Not very well documented by vendors
- Can be misused by malicious attackers
- After all, multiple naming FAIL!

Printer debugging (or lack of it)

syslogd messages - examples

- Most HP *syslogd*'s are not very debugging-friendly
- Interesting fact when resuming from sleep, it does:
 - "error <51> printer: offline or intervention needed"
 - * "info <54> printer: error cleared" (auto-heal?)

Syslogs				
TimeStamp	Agent	Facility	Level	Alert
Fri Aug 27	10.27.2.20	lpr	informational	<54> printer: error cleared
🛛 🐺 Fri Aug 27	10.27.2.20	lpr	error	<51> printer: offline or intervention needed
Fri Aug 27	10.27.2.20	lpr	informational	<54> printer: error cleared
Fri Aug 27	10.27.2.20	lpr	informational	<54> printer: peripheral low-power state
🛛 🗑 Fri Aug 27	10.27.2.20	lpr	informational	<54> printer: ready to print
🛛 🗑 Fri Aug 27	10.27.2.20	lpr	warning	<52> printer: powered up
🛛 🗑 Fri Aug 27	10.27.2.20	lpr	debug	<55> printer: syslog started
🛛 🗑 Fri Aug 27	10.27.2.20	lpr	error	<51> printer: offline or intervention needed
🛛 🗑 Fri Aug 27	10.27.2.20	lpr	informational	<54> printer: ready to print
🛛 🗑 Fri Aug 27	10.27.2.20	lpr	warning	<52> printer: powered up
🛛 🐺 Fri Aug 27	10.27.2.20	lpr	debug	<55> printer: syslog started
Fri Aug 27	10.27.2.20	lpr	error	<51> printer: offline or intervention needed

Perhaps <u>VxWorks</u> debugging by <u>hdm</u>

• Had no luck in finding one with this enabled

DevEnv – How?

- My vision (yours might be slightly/totally different)
 - o Unpack/mount the firmware
 - × Need to reverse most important formats out of myriad
 - × Crack any crypto + signature is a "desirable option" of course
 - Map it's arch + OS
 - × Wiki, hex-view, specs, IDA, obj* suite
 - Fine-tune IDA, binutils, obj* army for that specific combination
 - Reverse the workings of (each) specific executable
 - Introduce the payload:
 - × Byte-patch, if you talk code-machine better than your native lang
 - × Compile a binary in an emulated env (if all prerequisites permit)
 - Test payload:
 - × Directly on hardware tricky, may brick it, need **good** HW skills, etc.
 - × In an emulated env very convinient, but again not always possible

DevEnv – Why?

• A DevEnv+Emulator tandem is preferred for:

- Vendor firmware testing for vulnerabilities (parsers, etc.)
- Develop malicious payloads/firmware for a device/device-class
- Allows easier fuzzing
- Is a more formal approach, rather than trial-and-error

• Unless:

- You want a BIG net of BIG bricks (not bots) and BIG angry corps on your 455!
- You own a <u>warehouse</u> of MFPs for tests

DevEnv – What?

• Toolchains:

o <u>Crosstool-ng</u>, <u>buildroot</u>, <u>scratchbox</u>

• Emulators

o <u>Qemu</u>, <u>OVP</u>, <u>RTEMS</u>, <u>ARMulator</u>

• OSes on most printers/MFPs:

- o <u>LynxOS</u>
- <u>VxWorks</u>
- NucleusOS
- Linux (for various non-std architectures)
- o pSOS

• Processors on most printers/MFPs:

- MIPS (PCM-Sierra)
- RISCs (Toshiba TMPR4955)
- o ARM (Marvell ARMv5TE-compliant, custom HP-ARM)
- o SPARC (Fujitsu MB86830 series)

DevEnv – first things first – Linux

Lexmark luckily went <u>Linux/GPL</u>

• But VxWorks and LynxOS are not out-of community potential/knowledge

Best start for devenv setup & research bootstrap

- *E23x_E33x_141_C20.FLI* is a good kernel-loading example
- Interacts with NVRAM and other stuff (good to understand)
- Have "|BIN" wrapped image of Linux kernel

Can also be built from sources, though EAN.KA.KOO9 not released 0001fc00h: 00 00 00 00 00 00 01 00 00 00 58 A7 7C 42;X\$|E 0001fc10h: 49 4E 00 1A BE FE FF AA 00 D7 FF AA 00 C0 FF AA; IN...Xpÿ^a.×ÿ^a.Åÿ^a 0001fc20h: 00 C1 00 00 00 64 FF AA 00 C5 62 65 61 66 01 00; .Å...dÿ^a.Åbeaf.. 0001fc30h: 01 00 00 00 C0 00 00 63 C CA 4B 65 72 6E 65 6C;À...<ÉKerneI 0001fc40h: 00 00 00 00 00 00 00 00 00 45 41 4E 2E 4B 41;EAN.KA 0001fc50h: 2E 4B 30 30 39 00 00 00 00 00 30 00 00 00 00 00;EAN.KA 0001fc60h: 00 00 00 00 1B BE 00 00 50 00 00 00 00 00 00 00;bld-lib... 0001fc70h: 00 00 00 00 00 57 65 64 20 4E 6F 76 20 32 39;Wed Nov 29 0001fc90h: 20 31 35 3A 31 30 3A 35 30 20 32 30 30 36 00 00; 15:10:50 2006..

DevEnv – Firmware Unpack/Mount

• Firmware image unpackers:

- Simple script-like C-tools
- Do not work yet with encrypted firmware package
- Strip proprietary-PJL wrappers and spit binary raw inside
 - × Some have a single ELF file (example: E23X_.fli)
 - × Some have a FS-like object with tree-structure and binary content
- Can adopt and use <u>libPJL</u> from phenoelit

• Ultimate goal:

- File-based FS drivers
- To be <u>as simple as</u>:
 - × ./mount –t hp-fru HPLJ5200.fru /mount/fw_test

DevEnv – Firmware Unpack/Mount

• Example: excerpt from a single block of HP simple-FS, many of these found inside a single RFU firmware file:

00000600h: 00 00 00 04 00 0C 00 01 22 00 00 00 00 00 00 03 00000610h: 00 0C 00 02 2E 2E 00 00 00 00 00 05 00 0C 00 03

00000620h: 6C 69 62 00 00 00 00 06 00 14 00 09 77 65 62 53 ; lib. 00000630h: 65 72 76 65 72 00 00 00 00 00 00 07 00 10 00 06 ; erve 00000640h: 69 6D 61 67 65 73 00 00 00 00 08 01 B8 00 04 ; image #define PJL UPGRADE "@PJL UPGRADE SIZE=" // small endian architecture 4 bytes ID/parent of entry, 2 bytes size of entry (ENTRY SIZE), 2 bytes length of entry name (ENTRY NAME LEN), ENTRY NAME LEN bytes having name, (ENTRY SIZE - 4 - 2 - 2 - ENTRY NAME LEN) bytes #/ typedef struct fsentry fix unsigned char entry id[4]; // 4 bytes unsigned char entry size[2]; // 2 bytes } fsentry fix; typedef struct fsentry var unsigned char entry name len[2]; // 2 bytes char *entry name; // variable) fsentry var; typedef struct _fsentry_ fsentry fix fix; fsentry var var;) fsentry;

Sample firmware under microscope

- <u>BarSTORM</u> <u>barcode printers</u>
- Linux <u>FS image</u> with <u>default</u> unsalted <u>passwords</u>
 - o root:**\$1\$\$I209Z7NcvQAKp7wyCTlia0**:10933:0:99999:7:::
 - o lp:\$1\$\$RfHkehRv/LWAGZdCEvUU90:10933:0:99999:7:::
 - o bcadmin:\$1\$\$YSpLiaVeoDkQidsOLxlm5/:10933:0:99999:7:::
 - o engineer:\$1\$\$YSpLiaVeoDkQidsOLxlm5/:10933:0:99999:7:::
 - o admin:**\$1\$\$I209Z7NcvQAKp7wyCTlia0**:10933:0:99999:7:::
 - o crypt("password")=\$1\$\$I209Z7NcvQAKp7wyCTlia0

Sample firmware under microscope

- IBM <u>InfoPrint IP 6700</u>
 - 369676.prg
 - o <u>pRiNtrOnIx</u> firmware and components
 - × Seems like a H4XoR designed the firmwares ☺
- Has RFID from <u>awidasia</u>
 - SDK and samples to play with are <u>here</u>
- Some keywords to get you interested:
 - o PaRtITiOn OF RFID, rfidfirm.bin, rfidchip.inf, rfidtag.inf
 - AWID MPR-1510 V2.6h UHF MODULE Firmware Ver4.27
 - Why not spy on RFID tags or <u>KIL</u> all tags?

```
Silicon,TID,EPC Word Length,USR Word Length,TID Word Length,ACS/KIL supported?
Impinj Monza 1,E200104.,6,0,2,No
Impinj Monza 1a,E200105.,6,0,2,Yes
Impinj Monza ID,E200106.|E200108.,6,0,2,No
Impinj Monaco 64,E200106.|E200108.,6,4,2,No
Impinj Monza 2,E200107.,6,0,2,Yes
Impinj Monza 3,E200109.,6,0,2,Yes
Alien Higgs 2,E2003411,6,0,2,Yes
Alien Higgs 3,E2003412,6,0,6,Yes
Phillips Ucode EPC Gen2,E2006001,6,14,2,Yes
Phillips Ucode G2XL,E2006004,15,0,4,Yes
Philips Ucode G2XM,E2006003,15,32,4,Yes
ST Micro XRAG2,E2007240,16,0,4,Yes
```

Sample firmware under microscope

SMS Printers (examples)

- o Eg.: DPSPro, Gatetel, Possio GRETA, Secugis
- Empty paper roll DOS attack (most printers)
 - Avg ~ 62 SMSes (160 new-line chars each SMS) for 50m rolls

Configuration commands attack

- Against <u>DPSPro</u>. Others might have <u>hidden</u> conf commands as well!
- *"#V1: 0=SMS 1=VOICE CALL [0]. This variable chooses whether the Printer will confirm with an SMS or placing a call."*
- *"#Y: Programs ACCEPT number to which ACCEPT SMS will be sent. Note1: if the CALL option is enabled, <u>the unit will place a call instead</u>."*
- Make it call your/friend's premium number is the answer ③
- Nice to have reflash by TPDU-SMS ③

• <u>HP Security Solutions</u>

- "Q23. Are current HP multifunction printers susceptible to viruses and worms? No, since the majority of viruses and worms exploit vulnerabilities in Windows-based computers. HP MFPs use non-standard operating systems other than Windows. Consequently, they are immune to these viruses and worms. In practice, there have been no known instances of viruses or worms infecting HP MFPs"
 - × Well, PoC-community or some haxor or some IT-criminals might change that "in practice" then!
- *"Firmware generally behind software in terms of secure development & deployment"* more than true
 - × Wonder if HP's SecLab <u>PhlashDance</u> ever reached HP's MFP R&D

<u>Sharp Security Suite</u>

 "Sharp MFP products use unique embedded firmware and are not based on Windows operating systems. Therefore, Sharp MFP's internal systems are not subject to the same Virus vulnerability as Microsoft operating systems. We believe this approach provides the internal systems of our products with protection against common Windows executable viruses and other similar infectious software programs."

× Well, possibly are vulnerable to *other* (i.e. not same) virus vulnerabilities!

- <u>Lexmark MFP Security</u>, <u>Samsung MFP Security</u>
 - "In other areas, the security considerations around printers/MFPs are substantially different: they generally don't run conventional operating systems, they don't have network file shares that need to be secured, they probably don't need or support antivirus software, etc."
 - × Who did copy from who that text? Or they just assumed *the leader* is right and mutually-copy-pasted?
 - × "...probably..." ?!
 - Nowadays, if you have an OS, a FS and externally connected execution environment, most likely you need internal antivirus/IDS/IPS

- Final thought on above "secure thinking" quotes
- Remember <u>psybot</u>? To summarize
 - Non-conventional arch *true* MIPS
 - Non-conventional OS *true* Mipsel Linux
 - Doesn't support antivirus *true* "why should we?!"
 - Got owned very true ~100k devices in a sophisticated command-and-control botnet
 - If you need more arguments for securing/cleaning embedded devices, running <u>unconventional</u> OS+arch which do not support secure/antimalware standards/frameworks
 - × Perhaps security is your *lowest priority hobby* my \$0.02...

Solutions – Printer Vendors' Side

- First, accept that present day printers (especially network ones) are:
 - Full-blown computers themselves
 - A security target/threat
 - To be considered as part of Secure Development/Testing/Audit Lifecycles
- Fix those specs and parsers (PJL, PCL, PML, PDF, PS)
- Fix those damn web/telnet/ftp/snmp/etc. interfaces
- If first random 200 bytes fuzz string <u>crashes/bricks</u> <u>your device</u>...
 - ...time to put in practice <u>SDL</u>. we are in 2010, remember?...

Solutions – Printer Vendors' Side

• <u>Authenticate uploader, crypt, sign and verify signature</u> of the uploaded firmware

- Btw, homebrew or kindergarten crypto is NOT crypto!
- Or make (some) implementations FOSS so open and secure standards can be implemented (oh, these utopist ideas...)

• Be fair!

- Transparent and backdoor-free systems/software
- Collaborate with antimalware vendors for your platforms
 Could win you a nice marketing step
- Last but not least remove default passwords and make <u>mandatory strong-password changes</u> as part of the initial setup procedures/installations

Solutions – Antimalware Vendors' Side

- Collaborate with vendors and security community
 - Make vendors understand those MFPs are real exploitable targets
 - Also, it could be a good marketing step "First antimalware on printers/MFPs"
 - Develop open and secure practices/protocols for in-printer antivirus management and updates

• If above collaboration does not work

- Sponsor high-profile MFP exploit botnet volunteers are out there
- You have your foot in the "MFP antimalware market"`s door
- \circ This point is more to be joke \odot
- o Though, not that there were no surprising developments
- Setup honey-pots for most-spread MFPs EWS :
 - Similar to renowned <u>/etc/passwd</u>
 - Study blackhats/bots actions to train IDS/IPS for MFPs
 - Get samples of firmalware or exploit payloads (PJL, PS, PCL)

... even though <u>AV concept</u> is being <u>considered obsolete</u>

Solutions – Admins' Side

- Develop and **follow** secure periodic practices and checklists for all your MFPs/printers
- Use and analyze extensive logging using MFPs management platforms
- Properly isolate MFPs on appropriate network segments
- Perhaps implement stricter domain-level printing policies
- Well, last but not least don't leave those default accounts/passwords on

Solutions – IDS/IPS

Update and improve printer-based IDS/IPS sigs
 Addresses to antimalware and admin side

• Dilemma

- Start filtering in paranoid mode, but...
 - × Can impact a scheduled mass upgrade of net-administered MFPs
 - Can impact pretty valid print jobs
- Where should the balance be...?
- Real solution is to fix the specs

Solutions – IDS/IPS

Snort IDS signature samples

• The RDYMSG is only annoying

× Don't <u>SNORT it</u>, cron it on repetitive (RDY/OP/SYS)MSG reset

alert tcp \$EXTERNAL_NET any -> \$HOME_NET 9100 (msg:"POLICY HP
JetDirect LCD modification attempt"; flow:to_server,established;
content:"@PJL RDYMSG DISPLAY ="; classtype:misc-activity;
reference:bugtraq,2245; reference:arachnids,302; sid:568; rev:5;)

• PDOSing is not fun anymore - is already a concern

× Though this **SNORT rule** sucks. Do you see **why**?

alert tcp \$EXTERNAL_NET any -> \$HOME_NET 9100 (msg:"ET EXPLOIT Xerox
WorkCentre PJL Daemon Buffer Overflow Attempt";
flow:established,to_server; content:"ENTER LANGUAGE ="; depth:50;
nocase; isdataat:55,relative; content:!"|OA|"; within:55;
pcre:"/ENTER\x2OLANGUAGE\x2O\x3D.{55}/smi"; classtype:attempted-admin;
reference:url,www.securityfocus.com/bid/38010
<http://www.securityfocus.com/bid/38010>; sid:18000211; rev:1;)

• The real pain is MFP malware (PJL UPGRADE types)

- × Your pride starts having pains in your back... unless fixed
- × pcre:"/ENTER[\x20]+LANGUAGE..."

Solutions – Users' Side

- Stay updated to latest firmware of the printer's vendor
 - Make sure you choose a security-aware vendor (but skip the marketing BS between the lines)

Don't print anything from untrusted sources

• Well, this is hard... everybody is untrusted today

Don't open unknown files

- Not guaranteed that malware detection is triggered for printersrelated malware
- Important point exploits the MFP, no need for admin rights on PC!

• Log and monitor printers' activity

- Connects from it's IP
- Paranoid mode USB data filter from the printer to host PC
 - × You never know what bugs do printer's driver have on the PC

• Use safe virtual printers to produce malware-free docs

Conclusions

- As PoC shown, printers are exploitable
- Specs have holes and are outdated for the new IT security realities:
 - Device and antimalware vendors seem to ignore the issues... yet
- MFPs are more than "dummy printers" these are fullblown machines with great power and connectivity
- MFPs tend to interact with same (or even bigger) number of technologies as computers:
 - o Eth
 - o WiFi
 - o RFID

• MFPs have access to almost same set of secrets as PCs

Credits/Props/Recommended reading

- <u>Slobotron on Hacking Printers</u>
- phenoelit's HP resources
- Irongeek's "Hacking Network Printers"
- <u>SANS Auditing and Securing Multifunction/MFP</u> <u>Devices</u>
 - Amuzing note: "Using this port and the right utility you can, among other things, *change what shows up on the LCD display*. Modification of the LCD panel, either causing confusion ("Out of Service") or opening the door for social engineering purposes ("Error. Call 555-5151.")."

Credits/Props/Recommended reading

- <u>"Vulnerabilities in Not-So-Embedded Systems"</u>
- <u>"Exploiting Printers by Analyzing Their Firmware"</u> (nowhere to find on the net... censored?!)
- <u>"Juste une imprimante"</u>
- <u>"Network Printing</u>" book
- MFP Security for Enterprise Environments
- <u>cyrtech.de</u>



H1B%-12345X@PJL EOJ "HackingPrinters"

• Print-in-touch:

 lpr <u>-Phoneypot-printer@andreicostin.com</u> -Y -J "Hacking Printers" -T "Comments/suggestions/collaboration" -m <u>andrei@andreicostin.com</u> -m <u>zveriu@gmail.com</u> -- -

• Till next time... keep your MFPs safe as golden:

