



# Building a pipeline to analyse iOS devices at scale

*Hack.lu Conference 2025*

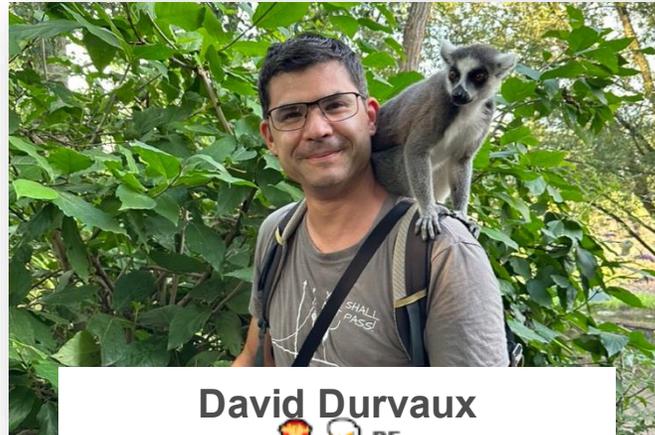
# \$whoarewe



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Handler at European  
Commission

# Agenda

- Problem statement
- The genesis
- Growing up
- Today
- Future

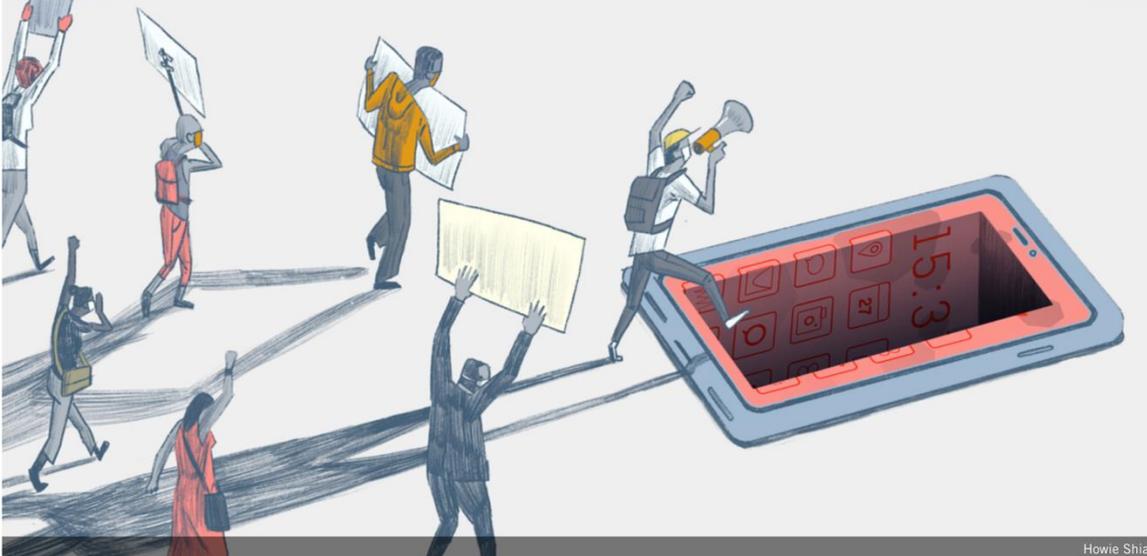


# Problem statement

# Why perform mobile device analysis?



AMNESTY INTERNATIONAL ENGLISH WHO WE ARE WHAT WE DO COUNTRIES GET INVOLVED LATEST DONATE NOW



Howie Shia

SHARE < RESEARCH July 18, 2021

## Forensic Methodology Report: How to catch NSO Group's Pegasus

Recently added Myanmar: Urgent need to suspend aviation fuel as air strikes wreak

## Google finds more Android, iOS zero-days used to install spyware

By [Sergiu Gatlan](#)

March 29, 2023 08:00 AM 0



# Let's zoom into the Amnesty report

## 10. MOBILE DEVICES, SECURITY AND AUDITABILITY

Much of the targeting outlined in this report involves Pegasus attacks targeting iOS devices. It is important to note that this does not necessarily reflect the relative security of iOS devices compared to Android devices, or other operating systems and phone manufacturers.

In Amnesty International's experience there are significantly more forensic traces accessible to investigators on Apple iOS devices than on-stock Android devices, therefore our methodology is focused on the former. As a result, most recent cases of confirmed Pegasus infections have involved iPhones.

This and all previous investigations demonstrate how attacks against mobile devices are a significant threat to civil society globally. The difficulty to not only prevent, but posthumously detect attacks is the result of an unsustainable asymmetry between the capabilities readily available to attackers and the inadequate protections that individuals at risk enjoy.

While iOS devices provide at least some useful diagnostics, historical records are scarce and easily tampered with. Other devices provide little to no help conducting consensual forensics analysis. Although much can be done to improve the security posture of mobile devices and mitigate the risks of attacks such as those documented in this report, even more could be achieved by improving the ability for device technical experts to perform regular checks of the system's integrity.

Therefore, Amnesty International strongly encourages device vendors to make their devices more auditable, without of course sacrificing any security. Platform developers and phone manufacturers should also work to better understand the challenges faced by HRDs.

- Relies on available artefacts
- Comes with a tool: Mobile Verification Toolkit (MVT)
- MVT for iOS:
  - **Filesystem Dump:** might have an impact on artefacts
  - **iTunes Backup**



# The genesis

Let's do something

but we don't know what...

To find something

But we don't know what...



# The story

- We assumed mobile could be a target (it's a computer after all)
- We heard (thanks Sarah) around a beer that there is something called “sysdiagnose”
- A bit of Googling showed just a few scripts for a very limited coverage
- So...



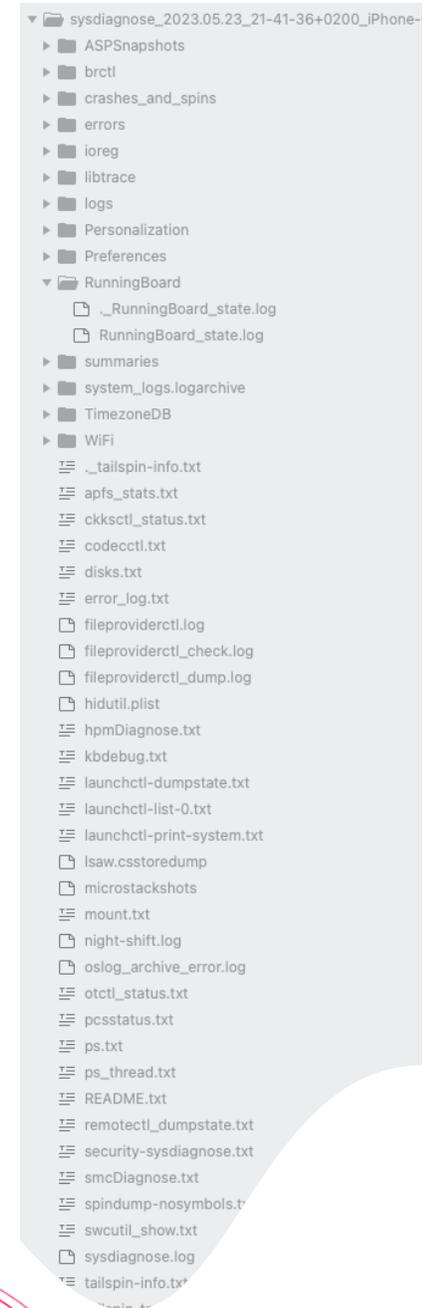
# Why not simply using Amnesty MVT?

- Initially we started before ;)
- MVT has a strong emphasis on using device backup (contains private data)
- Sysdiagnose is a diagnostic feature intended to be used by Apple support and developers (minimal impact on user privacy)

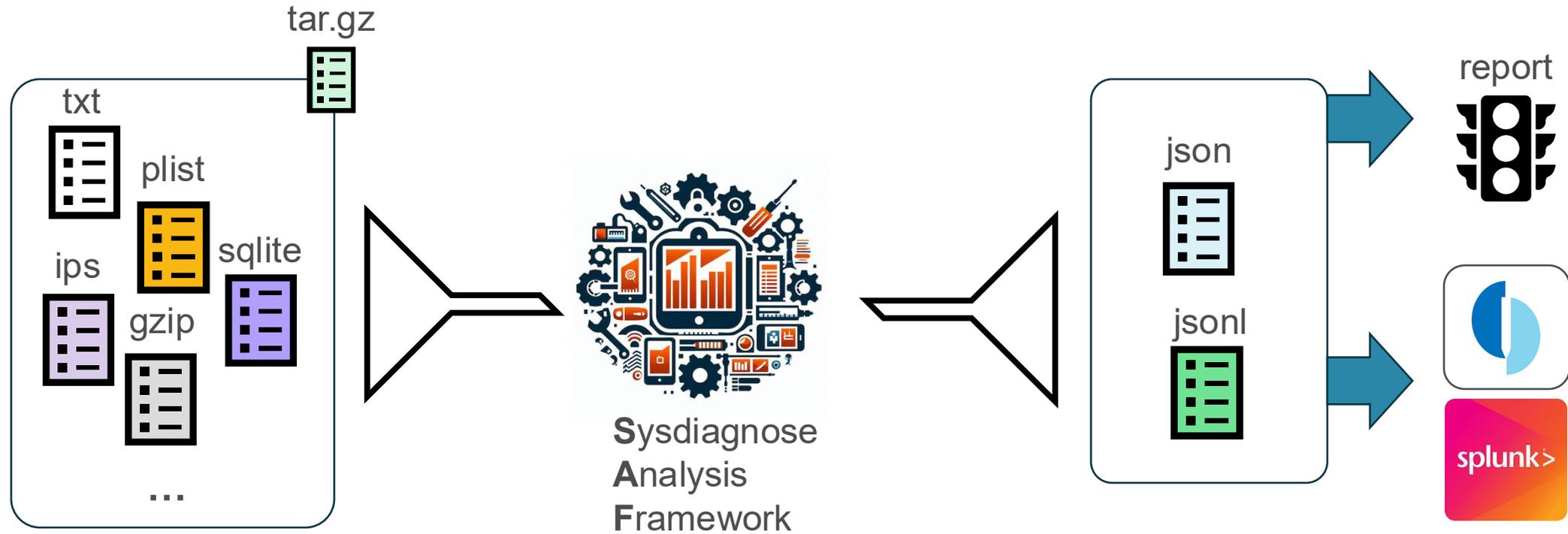


# Sysdiagnose structure

- Results of commands
- ./logs : device logs including Power Logs
- ./Preferences: device preferences
- ./summaries: extract from Power Logs
- ./system\_logs.logarchive: system logs
- ./WiFi: Network and Bluetooth informations
- many other info :)



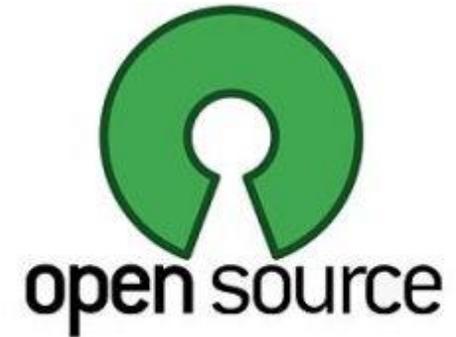
# Sysdiagnose Analysis Framework (SAF)



# Sysdiagnose Analysis Framework (SAF)

- Feel free to

- Use it
- Extend it
- Propose changes
- ...



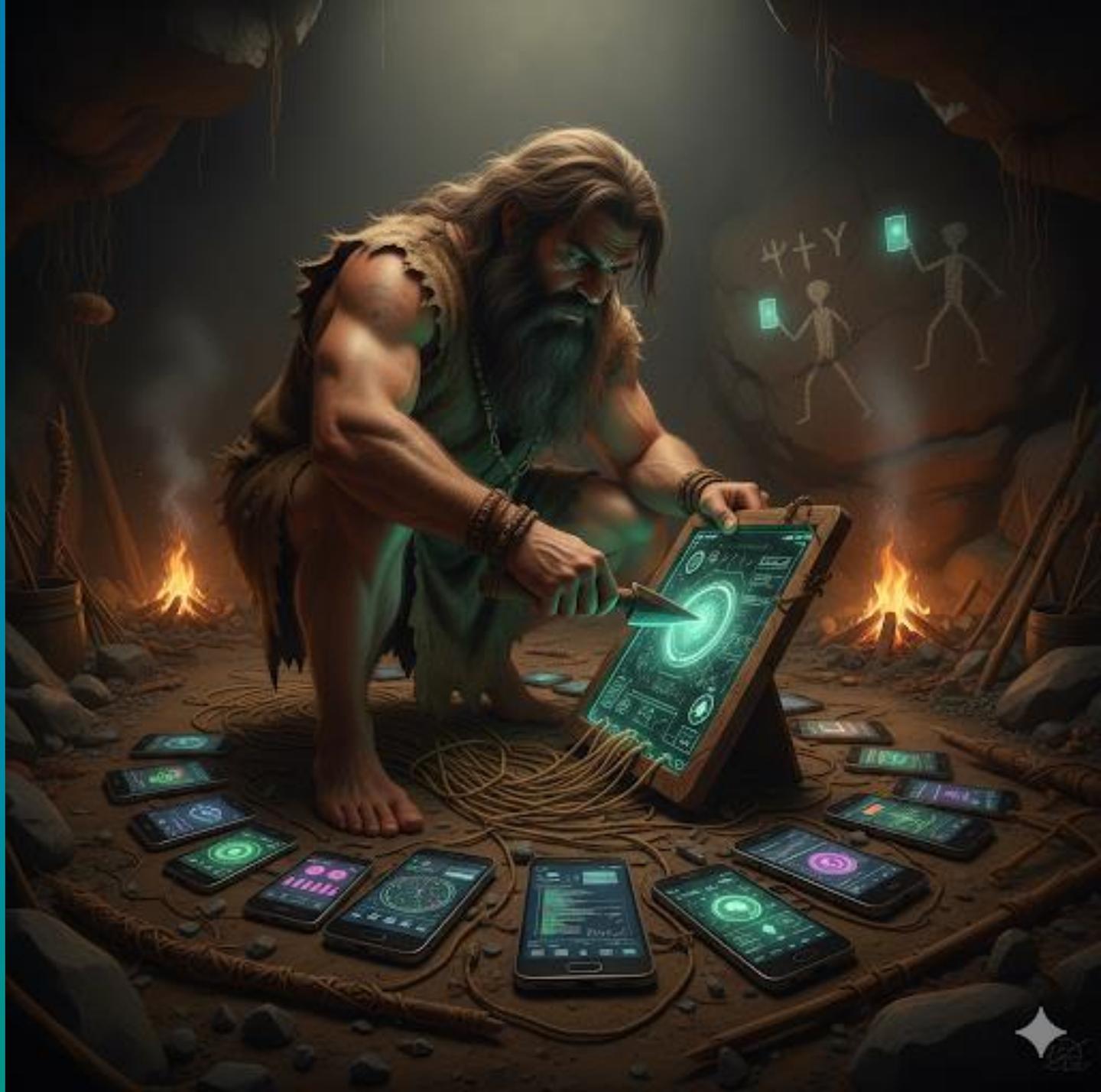
- FOSS-licenced, under the European Union Public License (EURL)  
<https://github.com/EC-DIGIT-CSIRC/sysdiagnose>

# The outcome?

- We have a tool to parse sysdiagnose files (kind of)
- Amnesty and Citizen labs confirmed the idea to be relevant
- But...
- We (commission) have **>10k iOS/iPad OS devices** in the MDM (EC owned and BYOD)



# Growing up



# Our approach – Building blocks (I)

Analysis

Collection

# Generating sysdiagnose

- Requires using RemoteXPC `com.apple.coredevice.feature.capturesysdiagnose` + developer mode (\*) + remote debugging tricks (\*\*), pairing certificate and local VPN
- Or requires human intervention. There are 2 methods to [start sysdiagnose generation](#):
  - 2 volume + power buttons
  - AssistiveTouch virtual button

\* iOS 17.4 or newer

\*\* See:

<https://github.com/khcrystalis/Protokolle>

<https://github.com/StephenDev0/StikDebug>

# Apple MDM API calls

- 2 API functions

Device Management / Commands and Queries

Web Service Endpoint

## Trigger Sysdiagnose Execution

Starts sysdiagnose tool to gather diagnostics information.

iOS 4.0+ | iPadOS 4.0+ | macOS 10.7+ | tvOS 9.0+ | visionOS 1.1+ | watchOS 10.0+

### URL

PUT <https://yourmdmhost.example.com/mdm>

### HTTP Body

`DeviceSysdiagnoseRun` The command to query a device for specific information.  
Content-Type: application/x-apple-aspen-mdm

### Response Codes

`200` `OK`  
`DeviceSysdiagnoseResponse` A response from the device confirming sysdiagnose execution is running in the background.  
Content-Type: application/xml



# JUST KIDDING

Commands and Queries

Endpoint

## Retrieve Sysdiagnose File

Retrieves sysdiagnose archive files.

iOS 10.0+ | iPadOS 10.0+ | macOS 10.7+ | tvOS 9.0+ | visionOS 1.1+ | watchOS 10.0+

<https://yourmdmhost.example.com/mdm>

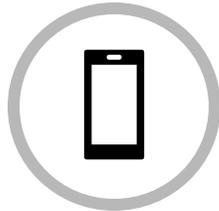
The command to query a device for specific information.  
Content-Type: application/x-apple-aspen-mdm

Response Codes

`200` `OK`  
`DeviceSysdiagnoseResponse` The requested file.  
Content-Type: application/xml

# Collecting sysdiagnose

- Requires developer mode (\*), remote debugging tricks (\*\*), pairing certificate and local VPN
- Or requires human intervention.



From the device directly



Using a computer

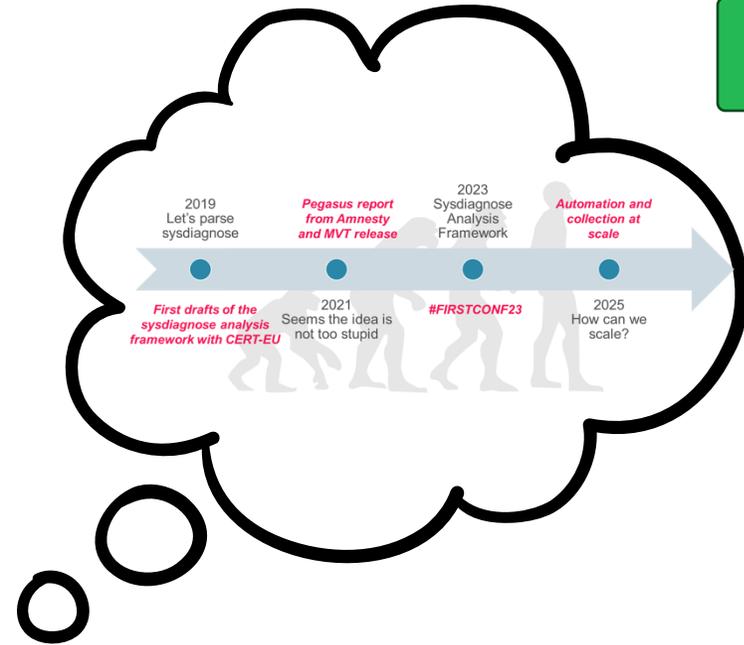
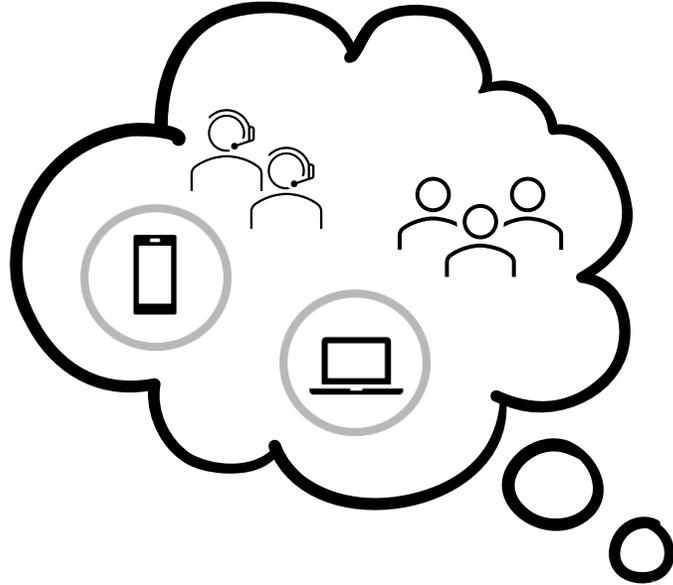
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\*\* See:

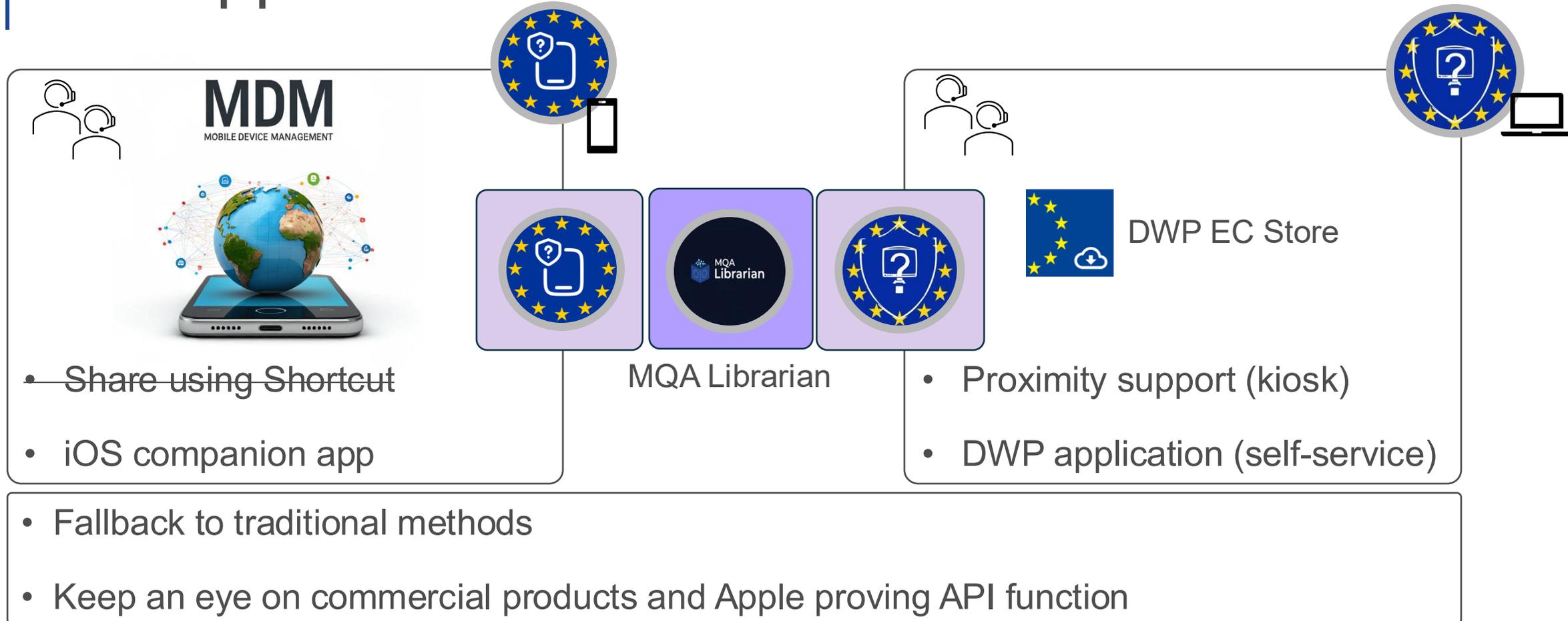
<https://github.com/khcrysalis/Protokolle>

<https://github.com/StephenDev0/StikDebug>

# That does not scale up



# Our approach – EU Phone Check



# iOS companion app



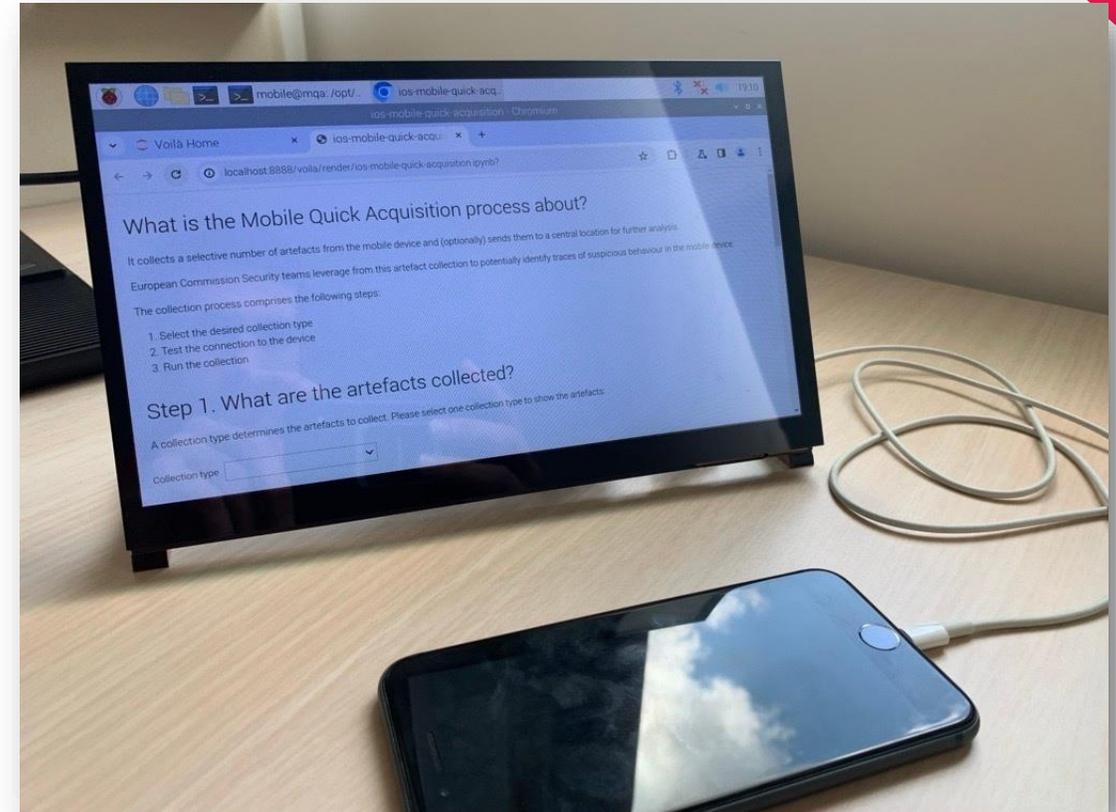
- iOS App, pushed automatically by MDM
- User Instructions
  - Generating sysdiagnose
  - Sharing sysdiagnose through App
- Monitors for sysdiagnose file creation & completion
- Uploads to server
- Lists reports





# Proximity team (Kiosk)

- IT Proximity team support
- Raspberry Pi & touchscreen
- Mobile Quick Acquisition library on a Custom UI with:
  - Instructions
  - Pre-defined acquisition profiles
  - Monitors for sysdiagnose archive creation
- Uploads data to EU-Send



# DWP application (self-service)



Collection

experimental

- Computer app, installed via DWP EC Store
- User Instructions
  - Generating sysdiagnose
  - Trusting computer
- User plugs phone on DWP computer
- App auto-detects sysdiagnose archive creation, extracts it from phone and uploads it to EU-Send

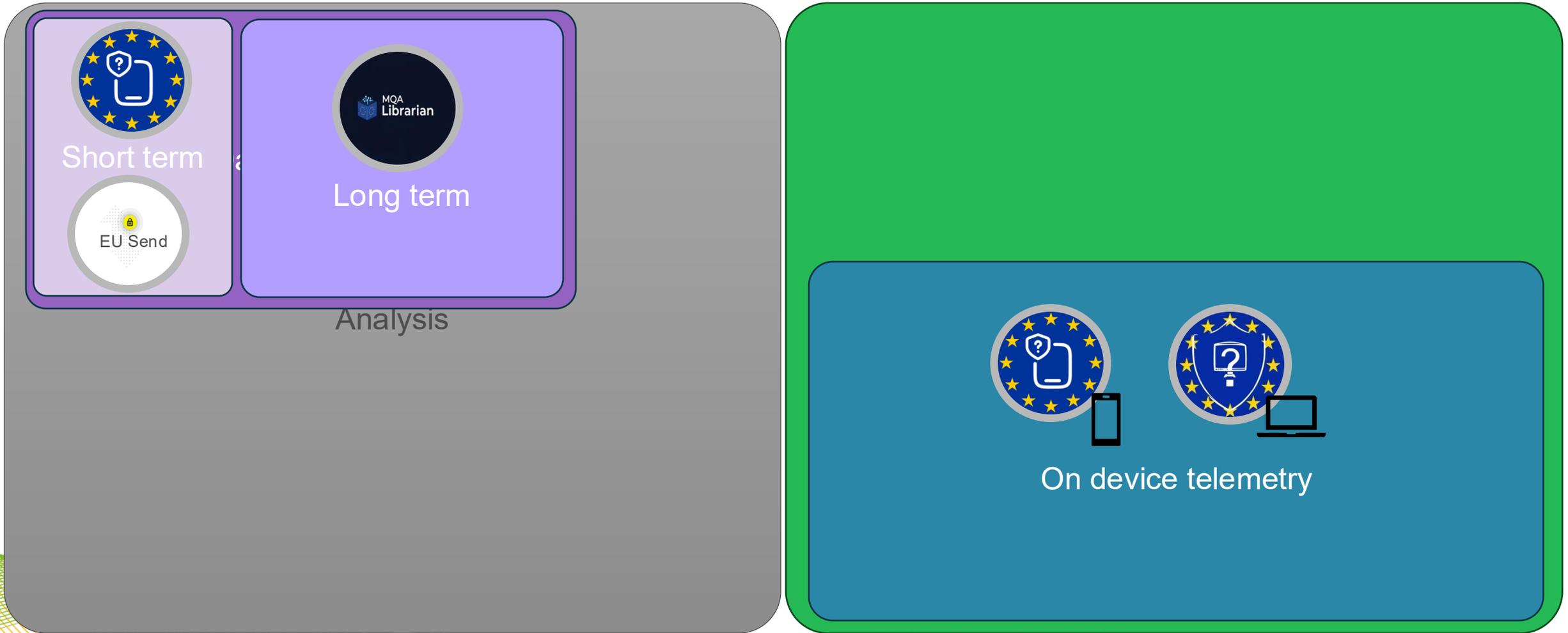
The screenshot shows the DWP EC Store interface. At the top, there are tabs for 'Desktop applications', 'Drivers', and 'Mobile applications'. Below this, there's a search bar with 'EU Phone Check' entered. The interface includes filters for 'Categories', 'Status', and 'Restriction type', all set to 'All apps'. An 'Applied filters' section shows 'Search text: EU iPhone Check'. Below the filters is a table with columns for 'Application', 'Description', 'Last update', and 'Action'. The table lists one application: '[EU] Phone Check' with version '11.2.0.2.16', description 'Share diagnostic data with EC DIGIT CSOC for a security check', and last update '31-12-2025'. The 'Action' column has an 'Uninstall' button and a menu icon.

Application	Description	Last update	Action
[EU] Phone Check Version: 11.2.0.2.16	Share diagnostic data with EC DIGIT CSOC for a security check Categories: Security check, Mobile	EC DIGIT CSOC Last update: 31-12-2025	Uninstall

# Other

- Eager to see more Off The Shelf apps
- Eager to have Apple to add MDM API commands to allow to generate + collect forensic artefacts remotely
- ... ?

# Our approach – Building blocks (II)



# Time for Data analytics

- You have data (collection)
- You can convert the data (SAF)
- Now do something with it !



# Data analytics

- SAF: analyser
- Splunk
- Timesketch
- Grep, jq, yara ...



**timesketch**  
Digital Forensics Timeline Analysis

# Examples

- Accounts linked to phone

```
1 index="sysdiagnose_*" module=logarchive "data.category"=LocalStorageService
2 ( "Read LocalStorage serverSettings" OR "LocalStorageService write new serverSettings")
3 | rex field=message "emails:(?<emails>[^\]]+\)"
4 | stats count by emails, host
```

- iTunes accounts (+ evolution)

```
1 index="sysdiagnose_*" module=logarchive "data.category"=Default_Oversize
2 "Initially loaded" "iTunes accounts"
3 | rex field=message "Initially loaded (?<num_accounts>[0-9]+) iTunes accounts"
4 | stats values(num_accounts) by host
```

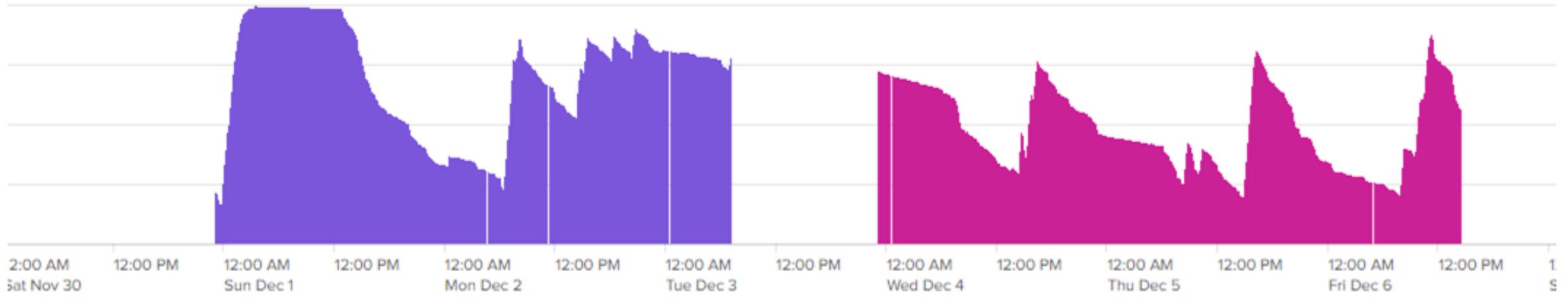
- Sandbox violations

```
1 index="sysdiagnose_*" module=logarchive data.subsystem="com.apple.sandbox.reporting"
2 | rex field=message "(?<sandbox_origin>[^:]+): (?<sandbox_process>[^\(]+\)([0-9]+\ ) (?<sandbox_action>\w+)\([0-9]+\ ) (?<sandbox_access_request>[^\ ]+) (?<sandbox_target>.*)$"
3 | eval host_index = host."(.index.)"
4 | stats values(host), values(sandbox_access_request), dc(sandbox_target), values(sandbox_target) by sandbox_process
```

- Battery consumption  
(2 snapshots of same device)

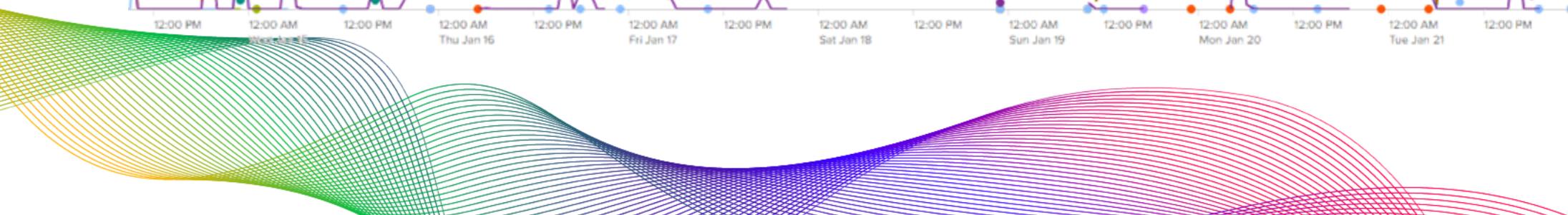
```
1 index="sysdiagnose_XYZ" module=powerlogs "data.apollo_module"=powerlog_battery_level
2 | timechart span=5m avg("data.raw level") BY case_id
```

Analysis



- App usage

```
1 index="sysdiagnose_XYZ" module=powerlogs "data.apollo_module"=powerlog_app_usage_by_hour
2 | timechart span=1h max("data.screen time (seconds)") by "data.bundle id"
```



# Examples

- Treasures in unifiedlogs / logarchive (containing a 2-3 day timeframe)

Activity	1 482 769		Debug	29 070
Log	11 065 315	→	Default	9 973 320
Loss	792		Error	281 182
Signpost	203 478		Fault	149 436
Simpdump	28 414		Info	632 307
Statedump	20 222			

<https://www.ios-unifiedlogs.com/post/ios-unified-logs-parsing-all-my-sql-queries>

# Example: Crashlogs

- **Crashlogs** (long history, easily tampered)

```
1 index="sysdiagnose_*" module=crashlogs
2 | timechart count by data.name
```

- **Logarchive** (short history, more difficult to tamper)

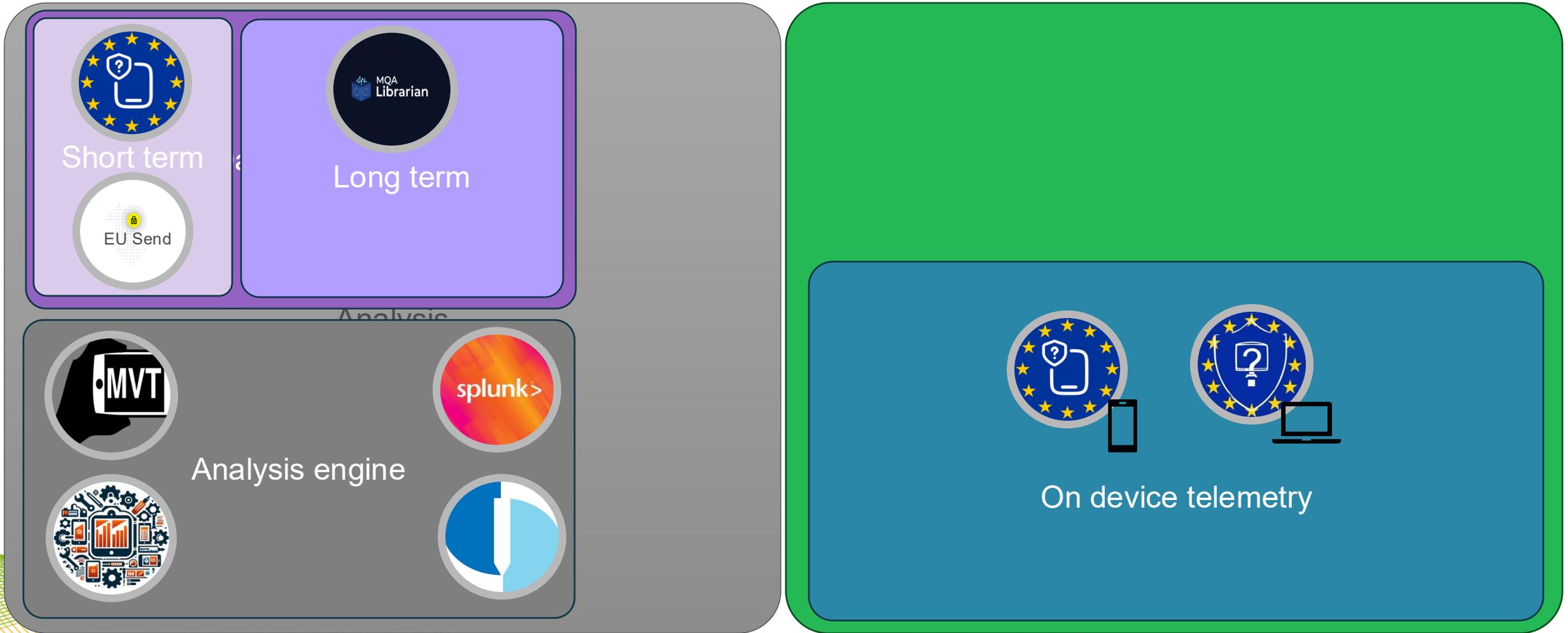
```
1 index=sysdiagnose_* module=logarchive "data.process"="/System/Library/CoreServices/ReportCrash" "Formulating fatal"
2 | rex field=message "\](?<process_name>.+)$"
3 | stats count, values(host) by process_name
```



Today



# Our approach – Building blocks (III)



# Overview of the architecture

Analysis

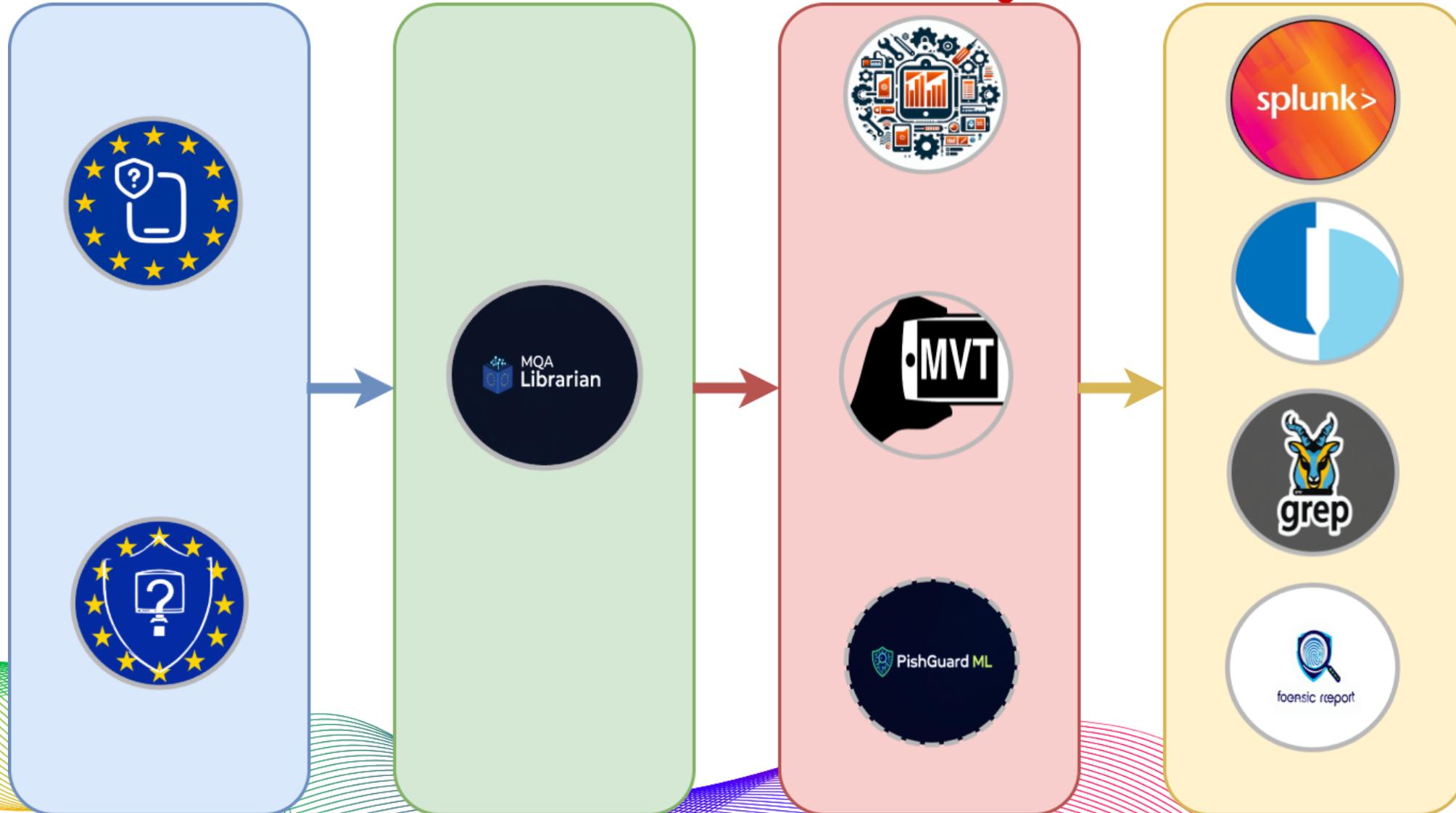
Collection

Collection

Evidence  
Indexation

Evidence  
Processing

Analysis





# We didn't stop there

- The Commission has kicked off a **Mobile Device Security (MDS) Programme**, led by DG DIGIT that involves several DGs, aiming to develop:
  - **A risk-based mobile security policy**, foreseeing security by design and by default across the lifecycle of mobile device applications.
  - **Capabilities in cybersecurity operations for mobile devices**, namely in the areas of threat hunting, threat intelligence, malware analysis, forensics, cybersecurity monitoring, vulnerability management and cybersecurity incident response.
  - **Collaboration** within and outside of the Commission.

# Future



# Future



Extend the secure digital workplace to mobile devices. Detect attacks and compromises targeting the mobile devices. Respond to incidents related to mobile devices



Do this AT SCALE



Release in Open Source as many pieces as possible

Analysis Collection

Confirm the effectiveness of the approach



# What do we still miss?

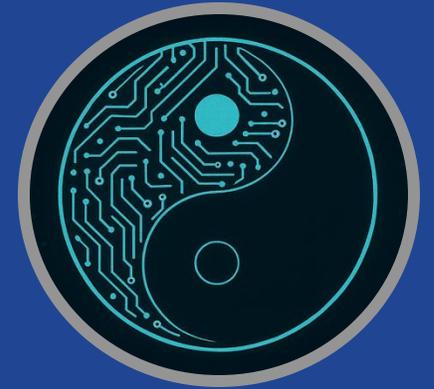
- Clearer timestamp from Apple Threat Notification straight in the notification
- Trusted group sharing IOC, detection techniques...
  - Other organisation working on similar tools – **we are stronger together**
- [DREAM] official support from Apple & Google and how to check integrity of mobile devices



# In the plans

- Continue to support the sysdiagnose analysis framework (SAF) with
  - New artifacts (crash logs, unified logs...)
  - New iOS / iPad OS versions
- Release more in open-source
  - Splunk Technical Addon for SAF
  - iOS Companion App
- Workshop at [hack.lu](http://hack.lu)

# Thank you



Source code:

- Sysdiagnose Analysis Framework (SAF): <https://github.com/EC-DIGIT-CSIRC/sysdiagnose>
- Splunk Technical Add-On: [https://github.com/EC-DIGIT-CSIRC/ec\\_digit\\_saf\\_ta](https://github.com/EC-DIGIT-CSIRC/ec_digit_saf_ta)

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